

**POLICE & CRIME
COMMISSIONER FOR
LEICESTERSHIRE**

POLICE AND CRIME PANEL

PAPER MARKED

Report of	POLICE & CRIME COMMISSIONER (PCC)
Subject	PERFORMANCE REPORTING FRAMEWORK 2014/15
Date	MONDAY 9 JUNE 2014 – 2.00PM
Author :	CHIEF EXECUTIVE

Purpose of Report

1. The purpose of the report is to provide the Police and Crime Panel with an overview of the Performance reporting framework that will support the delivery of the Police and Crime Plan in 2014-2015.
2. The Panel are invited to note the contents and proposals within this report.

Summary

3. As the 2013-2014 performance year came to an end, the OPCC Planning and Performance Co-ordinator worked with the Chief Constable's Threat Assessment Unit Manager and the Chief Superintendent Corporate Services to complete a review of the Plan's performance framework. This included products, meetings and assessment techniques used to measure performance towards achieving the Police and Crime Plan ('the Plan').
4. Please read this report in conjunction with Appendix A – 'Police and Crime Plan 2013-2017 Executive Summary' and Appendix B 'Table of Police and Crime Plan Priorities'.
5. The review was completed with a view to improving performance reporting products and the processes that support the delivery of the Plan.

Performance Framework – Supporting the Police and Crime Plan

6. The performance assessment framework will continue to reflect activity that focuses on the four key themes in the Police and Crime Plan, namely:
 - Reducing Offending and Re-offending;
 - Supporting Victims and Witnesses;
 - Making Communities and Neighbourhoods Safer;
 - Protecting the Vulnerable.

7. Measures used to assess performance have been updated in line with the findings of the Public Affairs Select Committee report '*Caught red-handed: Why we can't count on Police recorded crime statistics*' published on 1 April 2014. Taking the recommendations of the report into account, there are no numerical targets set in the 2014-2015 framework. The revised framework further supports core policing values and enables Senior Policing Leaders to stress the importance of data quality and integrity.
8. Performance will continue to be monitored against continuous improvement and the iQuanta Leicestershire Most Similar Group of Forces (MSG).
9. There will be no change to the 'Strategic Priorities' in the Police and Crime Plan as this would constitute a fundamental change to the Plan.

Police and Crime Plan Themes

Reducing Offending and Reoffending

10. The commitment to reducing offending and reoffending continues into 2014-2015. The performance measures relating to **Strategic Priorities 1-4** remain appropriate and therefore unchanged.

Supporting Victims and Witnesses

11. There are some crime types that are almost certainly under-reported – e.g. domestic abuse, serious sexual offences and hate crime. It is important that victims have the confidence to report such crimes and therefore there is an acceptance of a short-term increase in the recording of crimes which are likely to have been under-reported historically, with the long term expectation of reducing harm and supporting victims. Trends will be analysed and reported upon in 2014-2015.
12. In respect of **Strategic Priority 6** due to the sensitive nature and level of vulnerability of victims and witnesses, performance measures are no longer cited, although a focus remains firmly on area.
13. The commitment to improving the quality of service for victims of crime and Anti-social Behaviour (ASB) continues. Reporting and performance management of satisfaction and confidence in the Police (cited in **Strategic Priorities 5, 7, 8 and 9**) will continue in 2014-2015. As continuous improvement in the quality of service provided is sought, there is no numerical target set.

Making Communities Safer

14. The PCC has requested that the Chief Constable significantly reduces crime in certain categories detailed in the Police and Crime Plan (**Strategic Priorities 10-14**). These are:
 - All crime
 - Burglary Dwelling
 - Theft of Motor Vehicle
 - Theft From Motor Vehicle
 - Violence Against the Person with Injury

15. A significant reduction does not guarantee that we will reach or maintain a positive below average position in our Most Similar Group (MSG)*. It is likely that significant reductions would enable a below average position but cannot be guaranteed due to the inability to influence how other forces will perform. However, if there was a performance issue within Leicestershire, Her Majesty's Inspectorate of Constabulary (HMIC) would wish to see that there is a process in place to support the delivery of 'significant reductions' (along with an operational response to the issue).
*A Most Similar Group (MSG) is a group of forces against which performance is compared. Leicestershire, Bedfordshire, Essex Hampshire, Hertfordshire Kent Nottinghamshire and Sussex make up Leicestershire's MSG.
16. It is proposed that CSPs provide a return quarterly on work undertaken to support delivery of the Police and Crime Plan.

Protecting the Vulnerable

17. **Strategic priorities 15-17** remain high priority. The assessment of performance in these areas will continue to be developed by Safeguarding Boards and partnership leads during 2014-2015. Due to the sensitive nature and level of vulnerability of victims and witnesses, performance measures are not cited for strategic priority 15 but it remains a high priority and focused resources are dedicated to this area.

The Financial Challenge

18. **Strategic Priority 18** relates solely to how the Leicestershire Police, with staff and partners will deliver revenue savings of £20 million. The performance measures remain as unchanged in 2014-2015.

Crime Outcome Rates

19. The Home Office and HMIC are both very clear that no outcome categories are to be seen in any form of 'priority order', what matters is that the appropriate outcome is applied to each individual case.
20. HMIC intends to build an inspection schedule to inspect each force and dip sample individual crimes to ascertain whether, in their opinion, the outcome is appropriate to the circumstances in that particular crime. They will then report on their findings so that the public can see whether their force is performing acceptably in terms of crime outcomes. Therefore performance should be assessed using findings in crime outcome audit reports.
21. Crime outcome data will be reported in monthly Police Performance Delivery Group (PDG) meetings to ensure that there is an understanding of trends and a robust approach to ensuring the correct outcome is achieved for each case; The PCC routinely attends PDG.

Performance Reporting – Providing one version of the truth

22. Quarterly performance reporting to existing boards will provide the strategic performance reporting structure. Previous month end data regardless of the meeting date will ensure that there is one version of the performance picture. This enables each group and board to be discussing the same data and situation. This has also been proposed by the Baker Tilly external audit team as a recommendation following the Police and Crime Plan audit.

23. Police and Partners have agreed to report data quarterly on strategic priorities. Data sets have been agreed and the first return for the end of quarter one is due to be submitted at the start of quarter two (July 2014).
24. Performance reporting within the Police will continue on a monthly basis to ensure a robust response to emerging performance threats.
25. A revised meeting structure will support the new framework.

Police and Crime Panel Performance Report

26. It is proposed that The Police and Crime Panel be provided with a thematic performance report. This will enable an in depth review of the performance in a specific area. The report will provide trend data and contextual information regarding in each of the four key themes on a rotational basis.

Changes to the Published Police and Crime Plan (2014 version)

27. It is proposed that a revised version of the Police and Crime Plan with a summary of the new performance framework detailed in this report is published in August 2014.

Implications

Financial	This report is an update for the Police and Crime Panel to note. There are no financial implications identified.
Legal	There are no legal implications identified.
Equality Impact Assessment	The Police and Crime Plan has been Equality impact assessed.
Risks and Impact	No risks have been identified.
Link to Police & Crime Plan	Performance reporting structure supports the delivery of the Police and Crime Plan.

List of Appendices

Appendix A – Police and Crime Plan 2013-2017 Executive Summary
 Appendix B – Table of Police and Crime Plan Priorities
 Appendix C - Revised meeting structure

Background Papers

No background papers.

Person to Contact

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